

10-YEAR LIMITED WARRANTY

Our commitment to quality, craftsmanship, and customer confidence

This limited warranty protects only the original property and applies only when Barricks Furniture Solutions product is purchased for commercial use (including hospitality, senior living, healthcare, and assisted living facilities). It is the responsibility of the property to perform minor touch-ups necessary to correct problems resulting from transportation and/or installation and handling.

WHAT IS COVERED UNDER THE LIMITED WARRANTY

The warranty guarantees that each piece of Barricks Furniture Solutions furniture will be free from manufacturing defects in materials, workmanship, or construction. If any defect does appear within the ten-year warranty period, Barricks Furniture Solutions will take the steps below to correct it.

REMEDY

In the event of a defect, Barricks Furniture Solutions requires that any claim describe the defect as fully and clearly as possible with accompanying photos. This must be done within Ten years of the delivery date. Claims cannot be processed without these, as they are necessary to determine the nature and extent of the defect. After notification, it may be necessary for Barricks Furniture Solutions or an authorized representative to arrange for an inspection of the furniture to determine whether or not a defect may exist. If a defect does exist, it will be repaired. However, if Barricks Furniture Solutions determines that repair is not practical, you will be provided with a replacement unit. The customer will not be charged for any repair services, replacement units, or shipping costs. On a case-by-case basis, it is at the discretion of Barricks Furniture Solutions to determine the amount of factory, transportation, and property responsibility. Barricks Furniture Solutions will not pay for or be responsible for the removal, installation, or disposal of goods or any replacement goods.

LIMITATIONS OF COVERAGE

IMPROPER CARE AND USE

Barricks Furniture Solutions will not replace your furniture if damage is caused by improper use, improper maintenance, or improper cleaning. This warranty does not apply if product damage results from the use of detergents, cleaners, abrasives, or other harsh cleaning agents on the furniture.

STORAGE

Barricks Furniture Solutions will warehouse your product for up to 45 days with no added fees, with order payment in full. Delivered products that are stored in containers may void your warranty.

FINISHES

Finishes are warranted for 1 year from the date of delivery to be free from material and manufacturing defects. This limited warranty does not cover any damage to or failure of the finish resulting from normal wear and tear, improper use, negligence, abuse, abnormal usage (including use or storage in conditions of high heat, high moisture, or extreme temperature changes), improper maintenance or cleaning, water damage, exposure to sunlight, extreme high or low humidity changes, acts of nature, or incorrect application of chemical treatment or any protective coating not applied by the manufacturer.

FREIGHT DAMAGE

When receiving any shipment or delivery of any products, items must be checked with the packing list and quantities verified. Any shortage of quantities or any visible damages must be noted on the Bill of Lading, and notification to Barricks Furniture Solutions must be given immediately. Any notification of visible or concealed damage must be reported to Barricks Furniture Solutions within 5 working days, otherwise freight claims may be denied. Any damage resulting from unloading and transporting products from the delivery containers to rooms where the furniture will be permanently placed for use is not covered.

DISCLAIMER

In cases of freight damage, abuse, or exposure to extreme temperatures, humidity, or direct sunlight, it is at Barricks Furniture Solutions' discretion to assist in the repair or replacement of items at a mutually agreed-upon method. There are no other warranties, express or implied, except as set forth above, including but not limited to any warranties of merchantability or fitness for any particular purpose. Seller shall not be liable for consequential or incidental damages or lost profits arising from product defects, delivery delays, or other breach by Seller.

Warranty Claim Form available upon request — contact sales@barricks.net or call (256) 442-2600